

How effectively Value Engineering Practices are being implemented in Qatar on Infrastructure Projects.

Abstract

The purpose of this paper is to evaluate the effectiveness of Value Engineering (VE) practices being used in Qatar mainly on infrastructure projects. This study will further explore the deficiencies in adopted overall VE processes and subsequently recommend the solutions to overcome current problems or difficulties.

To conduct this study a mixed method approach was adopted, which is a combination of quantitative and qualitative data. Survey questionnaire was used to collect the quantitative data and it was sent to 72 professionals belongs to different construction groups currently involved on infrastructure projects in Qatar. Semi structured interviews were conducted to collect the qualitative data. Interviews were conducted with 06 professionals working as value engineer on different infrastructure projects in Qatar to obtain further practical information about VE processes in Qatar and know about the real difficulties they encountered.

This research reveals that the value engineering processes being used in Qatar are in line with international standards set by the SAVE International. This study further reveals that only 5 percent to 7 percent cost savings are being achieved on infrastructure projects in Qatar. This is in addition to the improvements in HSE, quality and time of project.

However, where this study has shown cost benefits from VE implementation, it also highlighted that significant improvement is required to extend the cost benefits from 7 percent to maximum 12 percent for which VE is known without compromising on functionality and quality requirements. This is a clear indication that current practices need to be improved. The identified improvements include starting VE process at the end of preliminary design stage, more involvement of clients and by considering whole life cycle costs of the projects by introduction of sustainable, environment friendly and innovative alternatives design solutions and construction materials.

Key words: Value Management; Value Engineering; Construction industry; Engineering and Construction

1. Introduction of Value Engineering and Value Management

In daily life, the term Value engineering and value management seems to be synonyms. Different authors have different opinions in this regard. For instance, according to [Kelly.et.al \(2006\)](#), Value Management (VM) deals with the overall project objectives while Value Engineering (VE) is subdivision of Value Management. [RICS \(2017\)](#) had defined VM as a multidisciplinary approach and usually used to deal with strategy and with highly complex

problems. On other hand, VM deal with the technical issues during the project design and construction phases (Morledge and Wilkinson 2006).

In author's opinion, VM is a systematic process to provide the value of money to clients by deriving out excessive or unnecessary cost. The purpose of VE is to identify functionality requirements, establish the values for them and to develop the alternatives to perform required functions. While VM is holistic process to understand and define what establish value for the project and to provide the value for money. VM is a macro level approach to improve the value while the VE is a micro level approach to maximise the value.

1.1 Value Engineering Concept

A common misconception is that VE is just a cost cutting process (RICS, 2018). Dollas (2006) clarifies that VE is not just a cost cutting process; it is a process to identify and eliminate unnecessary costs. Green (1990) differentiate VE from value planning by stating that it focuses on function. He further added that there is three-way relationship between function, cost, and value as expressed below.

$$\text{Value} = \frac{\text{Function}}{\text{Cost}}$$

1.2 When to conduct Value Engineering

Different authors have different opinions about the time when to carry out the VE studies. For instance, Male and Kelly (1999), Witschey and Wulff (2007) and Hunter and Kelly (2007) believes that VE process shall start at the early design stage. Dollas (2006) agreed with above authors by stated that changes are easy to handle during initial stage of the project, therefore, VE process shall be started at the end of preliminary design stage (Zeeshan,2018).

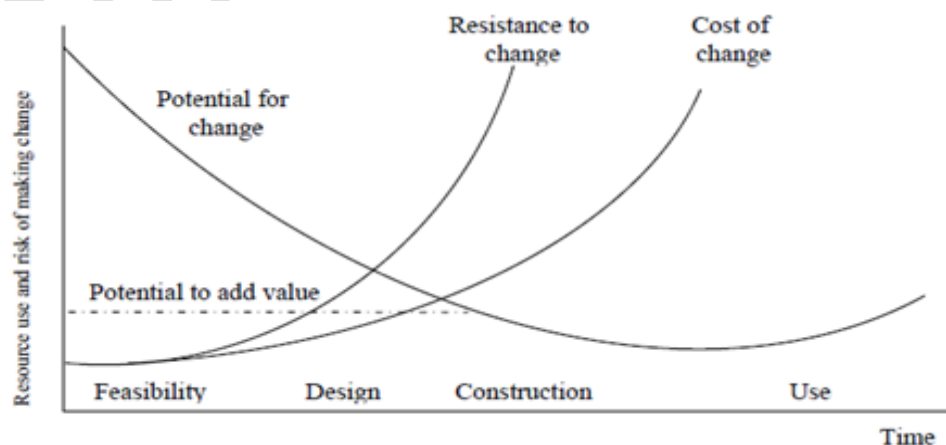


Figure 1: Opportunities of changes over project life cycle (Source Dollas, 2006)

Palmer et al (1996) stated that VE process should commence when the design is 30 – 35 %completed. According to RICS (2001), the best time to implement VE studies is at end of scheme design. However, RICS (2017) stated that the VE / VM process can be implemented during the entire project duration. The author believes that application of VE studies at the end of preliminary design is more productive, however, author is agreed with RICS (2017) that VE can be implemented throughout project duration (Zeeshan,2018).

1.3 Background of Value Engineering in construction industry

VE in the construction industry was introduced during the 1960s in the USA and during the 1980s in the UK (Perera et al. 2011, De Leeuw 2006; Kelly et al. 2014, Kelly and Male 2006). Since then VE has become the choice for many construction projects across the globe. (Zeeshan,2018). In Qatar, the use of VE in the construction industry has increased during the last decade. The aim of VE is to provide the best value for money to end users. Despite its benefits, VE is not widely used in Qatar. This study will find out the effectiveness of VE with infrastructure projects in Qatar and subsequently make some recommendations on how this can be improved. (Zeeshan,2018).

1.4 Research Background

Declining oil prices have affected the economy of many Gulf Cooperation Countries (GCC) including Qatar. The Construction industry in Qatar has been negatively impacted due to the oil price dip. Many of the construction projects have been delayed or have been cancelled. However, the government of Qatar is committed to hosting mega events, such as the 2022 FIFA World Cup and the accomplishment of the Qatar national Vision (QNV) 2030 (QIA,2018). Projects related to these events are dominating activities in the construction sector in Qatar. Successful delivery of the World Cup will require the Qatari government to complete the infrastructure development required by FIFA. Despite cancelling or suspending many projects, according to, Qatar is spending \$500m every week on major infrastructure projects (Emadi 2017). However, lower oil prices have led to tighter spending and a greater focus on value engineering. In addition, due to the increasing expectations of clients and great competition it has become essential to adopt value engineering techniques in order to provide the best value for money to end users. Utilizing value engineering techniques can provide better control of money, hence its use has continued to grow over the last decade in Qatar's construction industry. This research aims to find out the effectiveness of current VE practices in place for infrastructure projects in Qatar (Zeeshan,2018).

1.5 Research Limitations

The research is based on the current application of VE techniques in infrastructure projects in Qatar. The assumption is made that current VE practices meet the basic principles of VE and technical compliance with technical requirements of different engineering disciplines is outside the scope of this research. Therefore, the outcome of this study is based on costs benefits being achieved on infrastructure projects in Qatar. The recommendations are based on the comparison of international VE practices with VE practices currently used in Qatar (Zeeshan,2018).

2 Research Methodology

A mixed methods approach has been used in this study. This methodology is a combination of both quantitative and qualitative methods which enables exploring more complex aspects and relations of the human and social world (Zeeshan,2018).

2.1 Data Collection

This section discusses the methods used to collect the data and their advantages and disadvantages. It also includes the measures taken to overcome the disadvantages. To conduct the study on the effectiveness of VE process with infrastructure projects in Qatar, the data is collected using two methods i.e. Questionnaire and interviews (Zeeshan,2018).

2.2 Questionnaire

The survey questionnaire approach was used to conduct this study. For this research, an internet survey is used using the Survey Monkey platform. An attempt is made to keep the questionnaire close to the study objectives. The survey was sent using emails and weblinks to 73 people out of which 69 have responded. The questionnaire was sent to key personnel engaged with VE studies in Qatar. These include clients, design consultants, project management consultants, quantity surveyors, value engineering specialists, and contractors, for the broader viewpoint and to avoid bias. A total of 13 questions were used with close ended questions (Zeeshan,2018).

2.3 Interviews

A Semi-structured approach is selected for the interview aiming to provide the interviewee an opportunity to develop ideas and speak in-depth on the issues raised by the researcher providing a competitive edge over both structured and un-structured interview approach. Due to the time constraints, the interviews were conducted with six VE practitioners currently working on infrastructure projects in Qatar. The aim of these interviews was to get an insight into how VE practitioners view VE implementation in Qatar on infrastructure projects (Zeeshan,2018).

2.4 Data Analysis

Survey Monkey is used to analyse the data obtained from the questionnaire in the form of table and charts. The Survey Monkey has automatically organized and analysed the data and provided key descriptive statistics for use. To analyse the data from the interviews, the transcripts were read multiple times to identify the ideas and issues. These ideas and issues are then codified as cost, time, quality and safety (Zeeshan,2018).

2.5 Ethical Consideration

The researcher has ensured that all participants are fully informed in advance about the aims. In addition, all the participants were informed about the context in which the research is carried out, by conveying to them that the purpose of this research is not to highlight the behaviour or thoughts of any individuals. Furthermore, the participants are offered anonymity while conducting interviews or responding to the questionnaire (Zeeshan,2018).

3.0 Results and Discussions

3.1 Survey questionnaire and interviews answers

Majority of respondents were from the professionals working with contractors followed by project management consultants. There was good response from quantity surveyors, design consultants, client and VE consultants. The figure below shows the results against each profession (Zeeshan,2018).

ANSWER CHOICES	RESPONSES	
Client	8.70%	6
Design Consultant	8.70%	6
Project Management Consultant	27.54%	19
Quantity Surveyors	14.49%	10
Value Engineering Consultant	4.35%	3
Contractor	34.78%	24
Other	1.45%	1
TOTAL		69

Figure 2: Number of responses against each professional group

3.1.1 Value Engineering Concept

When the respondents were asked about the value engineering concept. The results show that 64% of respondents understand the VE process quite well while 33% of respondents profess that they understand the VE process very well. On other hand, 3% of respondent believe that they do not understand VE process very well. This question was subjective in nature, but results are derived after combination of results of other questions below (Zeeshan,2018).

3.1.2 Purpose of Value Engineering

Most of the respondents (72%) agreed that the VE purpose is to reduce unnecessary costs and increase value confirming the main objective of VE according to SAVE (2010). 16% of respondent believe that VE is to reduce the cost to increase value partially satisfying VE objective. However, there is misconception about the VE purpose among 10% of respondents who believes that VE aim is to reduce the cost, quality and time (Zeeshan, 2018).

3.1.3 Effectiveness of current VE Practices in Qatar

The results indicated that 65% of respondents are agreed on effectiveness of current VE practices in Qatar, however, 35% believe that current VE practices are not effectively implemented in Qatar (Zeeshan,2018).

3.1.4 Benefits from VE to Qatar construction industry

The results show that 91% of respondents believe that current VE practices are beneficial to construction industry in Qatar. Other respondents (9%) have contradicting view, as they do not believe that current VE practices are beneficial. However, overall result shows that the VE practices are beneficial to construction industry in Qatar (Zeeshan,2018).

This is also to establish the respondent's opinion about the four factors (cost, time, quality and HSE) in benefiting from the VE process in Qatar. The results indicate that 78% of respondents express their opinion in favour of improving quality; however, 22% have contradicting view by stating that the VE did not participated in improving quality. For improvement in safety, there are two different types of thinking. 68% of respondents agreed that VE participated in safety improvement, however, 32% of respondent are disagree. Similarly, for time, respondents are divided in two groups. However, high percentage of participants admired that VE has improved the project duration compared to 18% who believes that there was no improvement in project duration due to VE implementation. In term of cost improvement majority (91%) of respondents, accept VE participation in improving cost, comparing to only 9% who have contradicting view. The overall survey results indicate that VE implementation has improved the above four factors to great extent (Zeeshan,2018).

3.1.5 At what stage VE is being Implemented

The study reveal that respondents have varying opinions. Highest percentage (29%) of respondents stated that process should be started during developed design following with 26% who believe it should be started at concept design. 16% agreed that process shall be started during the technical design as compared to 14% who think it should be overlapped with construction stage. For strategic definition and preparation and brief stages, only 9% and 6% (respectively) respondents think the VE process should be started, which strengthen the misconception about VE in Qatar, because in author's opinion, during these stages VE is not conducted. The overall results indicate the starting VE process during end of preliminary design is more productive (Zeeshan,2018).

3.1.6 Hindrances in VE Implementation

The research find that main hindrance is 'not starting the process early enough as it is supported by 61% of respondents, following with the other hindrance which is not including the appropriate stakeholders supported by 54%. Not enough time and lack of precision are ranked as third hindrance and supported by 30% of respondents. Revisiting the previous decisions is ranked as fourth major hindrance in effective VE process. The overall results indicate there are five major hindrances in effective VE process (Zeeshan,2018).

3.2 Summary of findings

This section addresses the research objectives, question/issues arise from about survey results. This also contain the comparison of this study findings with other researchers' s observations/ findings (Zeeshan,2018).

Table 1: Summary of findings

S.No.	Research objectives / Question	Findings
1	Objective / concept of VE	VE concept is clear among most of professionals working in Qatar. Although misconception exists among some professional but overall results of survey questionnaire and interview reveal VE concept is understood by most of practitioners in Qatar (Zeeshan,2018).
2	Advantages of VE implementation and associated difficulties	The results clearly show VE is beneficial to Qatar construction industry in terms of improving project's cost, time, quality, which confirms the research outcome of Grosvenor (1997), Oke and Aigbavboa (2017), Smith (2002), Norton and Mcelligott (1995). This study has identified another benefit of VE in Qatar by stating that in addition to above stated benefits VE implementation has improved the Safety aspect of the project (Zeeshan,2018).. Despite of VE benefits, there are certain difficulties too which are identified as lack of knowledge

<i>S.No.</i>	<i>Research objectives / Question</i>	<i>Findings</i>
		<i>about VE among participants, not including the proper stakeholders and insufficient time for VE workshop. This supports the findings of Geoffrey et al (2016), Ellis.et.al (2005), Kelly and Male (1993).</i>
3	<i>VE process in Qatar</i>	<i>This study confirms that current VE process is in accordance with the international standards recommended by SAVE international (Zeeshan,2018).</i>
4	<i>Cost benefits</i>	<i>The results show about 5-7 % of cost benefits are being achieved due to implementation of VE in Qatar (Zeeshan,2018).</i>
5	<i>Improvement in VE process.</i>	<i>The study indicates that several areas of VE require improvement to maximise the benefits which are discussed in detail in following section (Zeeshan,2018).</i>

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216 **3.3 Conclusion and Recommendations**

217 *This section states the main research findings to demonstrate how this study has met his*
218 *objectives. It also contains the list of recommendations for the improvement of current VE*
219 *practices in Qatar for infrastructure projects.*

220 **3.3.1 Research Objectives**

221 **3.3.2 Objective One-Insight in to current VE practices in Qatar**

222 *This study was able to confirm that current VE process in Qatar, is in accordance with the*
223 *international standards recommended by SAVE international. 40 hours of workshop format is*

widely used as recommended by the SAVE. VE team is comprises with the people from the different disciplines which also confirms the VE team requirements recommended by the SAVE. The study was able to indicate that VE process is being carried out throughout project duration, but it also highlighted that starting VE process at end of preliminary stage is more productive. This indicates deficiency as VE process in Qatar is not fully being carried out at the end of preliminary design stage. To obtain maximum benefits of VE, clients in Qatar should ensure to start the VE process during early stages of project (Zeeshan,2018).

3.3.3 Objective Two -Insight in to current VE practices in Qatar

The research was able to identify that about 5-7% of cost benefits are being achieved due to implementation of VE in Qatar. It is widely considered that VE process can result in project cost reduction while maintaining the functionality requirements, up to 5-12%. This indicates that more cost saving can be made by introducing some improvement in current VE process in Qatar (Zeeshan,2018).

3.3.4 Objective Three – Improvement in VE practices in Qatar

The study indicates that several areas of VE require improvement to maximise the benefits (Zeeshan,2018). These are discussed in detail in the following section.

- Early start of process.
- Involvement of contractor
- Allocate enough time for VE workshops
- More involvement of clients
- Auditing of VE benefits
- Use of BIM in VE process
- Need to consider Life cycle costing
- Introduction of sustainable and innovative alternatives

3.4 Recommendations

This section relates to the third objective of this study. This research was able to identify certain areas for improvements for design and construction stages of the projects (Zeeshan,2018).

3.4.1 Recommended improvements for design stage

- To obtain the maximum benefits, conduct VE at the end of preliminary design stage.
- Need to involve all stakeholders and to build a common understanding of problem and recommended solutions.
- More involvement of clients/ end users. VE consultants should inform clients about VE importance and its benefits.
- Consideration of the sustainable, environment friendly and innovative materials as design alternatives.
- Consideration shall be given Life Cycle Costing of alternative material and design.
- Terms and condition of VE in contract shall be clearly defined.

3.4.2 Recommended improvements during construction stage

- Introduction and use of Building Information Modelling to manage the project effectively.
- Cost benefits shall be shared among project stakeholders on projects procured through traditional procurement paths to encourage the contractor to use of VE.
- Establish a system to monitor and audit VE benefits.
- Only those material shall be recommended as an alternative which are easily available to avoid any delay.

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