

Editor's Comment:

I have checked the revised paper and the author not comply the comment from 1st Reviewer (Prof Dr Degan Zyang) from these part:

2) Mathematical modelling to analyze the service should be added in the section: not comply

The format of the reference should be revised. The reference is not enough. Some important recent references are missing, the following references must be totally added in the Section "References" (otherwise, the reference is not enough, then it must be revised again until it is enough): not comply

4) The performance of the service should be analyzed:

5) Polish the whole paper.

From that reasons, i personally give a decision: 2nd time major correction. Without correction, no publication in this journal.

Editor's Details:

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